



March 17, 2020

## MEMO

FROM: Victory Family Services Leadership and Management

TO: All RFA Homes

SUBJECT: COVID 19 (Corona Virus) Update and Protocols

No doubt this is a concerning time for many of you and with school closures we want to make sure you know that we are here to support you. While we must adjust some of our practices rest assured this is to preserve the health of our placements, resource care givers, and staff.

### WHAT DO YOU NEED TO KNOW:

- We are here to support you. Please communicate with your social worker on your personal challenges that may result as a result of closures, lack of critical items like diapers, food, or medication.
- Our staff will be working remotely as of 3/17/2020. This means all in home visits and supervised visits are cancelled. Our staff will be using technology like facetime, skype, video conferencing, and phone to stay up to date with you and the children we have placed with you. Please be accessible when we do reach out.
- The office is closed to visitors. We will have the office staffed but only with a limited crew. Please do not come to the office. Should you need any support please communicate with your social worker.
- Should you become ill or display symptoms of any kind please seek medical advice. Also, be sure you communicate immediate with your social worker.
- Child Care Options are available. With all schools closing in Kern County effective 3/18/2020 the following facilities are open to assist with childcare:

#### **Delano**

Pioneer, Harvest Middle & La Vina are all confirmed to remain open. The number to call for arrangements is 661-721-5000 extension 00600

#### **Bakersfield**

La Petit Academy  
Childtime

661-834-1074 Remaining open, can take new kids

661-665-7790 Remaining open, has availability for kids over the age of 2

Info@[VictoryFS.org](mailto:Info@VictoryFS.org)

**P** (661) 912-0111

**F** (661) 742-1606

4200 Truxtun Ave. #202  
Bakersfield, CA 93309

Lic. #157806097

Because every child deserves Victory... 

Goodtime Out 661-410-8463 Remaining open, limited availability for drop ins. First come, first serve for 15-20 spots. Opens at 6:00am  
Boys & Girls Club 661-325-3730 Remaining open, parent must call for enrollment

- Also, please check with your child's school district as many districts have a process to provide meals should they be needed

Thank you for your patience as we all struggle to practice good social distancing and working to prevent the spread of Covid 19. Please do not hesitate to reach out with any questions and concern at 661-912-0111.